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Pakedge Device and Software announces the full release of the 3rd version of the BakPak Cloud Management System, following the limited release back at InfoComm 2015 last month.



The cloud-based management solution provides installers with remote end-to-end control, as well as in-depth network device and control system management. It features prioritised alerts, robust permission settings, automated network repair and mapping, easy configuration management, report logging, backup and restore functionality, and TriPlex-- a trouble shooting the company says determines the cause of problems in case of network outage or configuration errors.

Pakedge claims BakPak 3.0 does not send misleading alerts, since it is intelligent enough to pinpoint the device failures causing network crashes. To do so it validates error alerts through situational-aware AI algorithms to provide accurate usable information in the shape of alerts sent via email, SMS or BakPak app.

Power scheduling, power cycling and power control on PoE switches and PDUs can be managed as groups. One can even simultaneously backup all configurations for all devices across the network with a click of a button. Configurations are stored on the cloud for easy device replacement in case of failure, with no additional setup or configuration required.

On launch the system is compatible with Control4, Crestron, Middle Atlantic and Panamax devices, with support for more 3rd party devices coming in the near future. For installers using 3rd party devices lacking native support BakPak provides access to the built-in GUI of any device on the network, allowing for remote configuration and management.

BakPak is available in 3 service tiers-- Basic, Advanced and Premiere, with a free trial providing access to the complete feature suite.

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