

Hotlamps Presents First Performance Award

Written by Bob Snyder
28. 02. 2011



Maverick's specialist lamp business, Hotlamps presented its first-ever Hotlamps Performance Award, to NEC in recognition of the outstanding levels of service and reliability delivered over the past year.

Hotlamps measures the performance of all its regular suppliers on a regular basis and NEC shows consistently high levels of performance, says Waseem Ghos, Hotlamps Business Manager.

"NEC's service delivery has been exceptional in every respect. Hotlamps needs to deliver large volumes of lamps next day anywhere in Europe, and we need suppliers who are able to step up to the mark and offer the levels of service required to meet such a commitment. NEC has excelled in all the areas we measure on a regular basis, including availability, service levels,

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lead-time accuracy and overall sales performance.”

Accepting the award for NEC, Channel Director Neil Hartigan, stated: “It is refreshing to see a distributor taking the time and trouble to evaluate the performance of its suppliers and recognise good performance. Moreover, we are particularly pleased with the outstanding growth in business that Hotlamps has achieved for our business over the past 12 months.”

[Photo caption: Jon Sidwick, Director of Maverick Europe and Waseem Ghos, Business Manager, Hotlamps Europe presenting the Hotlamps Performance Award to NEC's Channel Director Neil Hartigan]

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