A Remote Management Solution Panorama

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Jungo launches Panorama, its next generation of DSL, cable and fiber remote management for service providers.

Panorama handles the connected home as a whole-- manageing both home Customer Premise Equipment (CPE) and broadband and home video services. This way service providers can provide management and support from service down to single device level.

A Service View feature also enables customer support representatives to filter their view by service (telephony, DVR, internet) in order to monitor and control a specific service-- reducing customer support and customer interation.

Panorama ties with CPE side software and extends standard TR-069 paramenters to allow for performance, security and connectivity issue identification (including present and future problems) for remote fixing via predefined processes.

The company says Panorama will also offer connectivity to devices beyond residential gateways and STBs (including cameras, mobile phones and tablets) while being fully scaleable for future devices on the market.

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